



**ARCHBISHOP  
SENTAMU  
ACADEMY**  
*Church of England*

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*Principal: Mr Chay Bell*

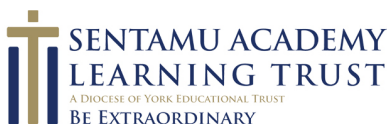
Dear Parent/Carer,

ParentMail Update - we are experiencing an intermittent problem with the syncing of balances. If you have added funds to an account and it is not showing in your app please be assured the funds are in the system and safe. Once the issue is resolved balances will update.

If you haven't registered for the system please do so soon. Following the changes brought in by the government today the academy will now be a cashless environment.

If you have any issues registering or using the system, please email [finance@sentamuacademy.org](mailto:finance@sentamuacademy.org) with your name, your number, your child/children's name(s) and a description of your problem.

Many thanks



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